

UTILITIES BOARD OF THE CITY OF TUSKEGEE

STATE OF EMERGENCY

As a result of the Coronavirus pandemic, and in an effort to protect the health and welfare of our customers and employees, the Utilities Board of the City of Tuskegee (UBT) has declared an immediate state of emergency as of noon March 17, 2020. This state of emergency is in effect for the next 60 days. If conditions change, we will communicate changes to you.

Beginning tomorrow, March 18, 2020, the lobby area of the Municipal Complex will be closed to the public. All 3 lanes of the drive-thru will remain open to pay bills and conduct other UBT business.

As an alternative to using the drive-thru, customers can also pay or conduct UBT business by calling our customer service line 334-720-0700. Customers can also call 1-866-804-9976 to make payments or pay online at www.yourubt.com.

Applications for new service can be emailed to any of our customer service representatives at the following email addresses:

athompson@yourubt.com;

aabdullah@yourubt.com; or

klockett@yourubt.com.

We apologize for any inconvenience this action may cause of customers and look forward to a speedy recovery from this state of emergency.

Gerald B. Long, General Manager